

**You have individual  
needs. We offer  
individual solutions.**



**Together  
ahead. RUAG**

# Your partner in business aviation

From the first contact with a member of our team to the successful completion of a project, we focus on your individual requirements.



Whether dealing with technical services, such as a heavy maintenance project, refuelling, or the complete customisation of your aircraft, we offer flexible planning, guarantee on-time delivery and assure zero-error service quality.

The essence of our services is a thorough understanding of your personal needs – regardless of budget or workload.

At RUAG Aviation we place a premium on building close relationships with our customers. Our doors are always open to you, and you are welcome to our shop floors while your aircraft is being serviced. At the end of the day our ambition is simple: we want you to arrive as a customer and leave as a trusted partner.



# Focusing on your needs. 24 hours a day, 7 days a week.

Your needs are our focal point at RUAG Aviation. Our highly committed specialists put their skills to work for you, taking into account your individual requirements, your schedule and your priorities. Seeing completely satisfied customers is what drives our thinking, project management and shop floor activities – 365 days a year.

## **Customised solutions**

Our specialists are always one step ahead. This allows us to create innovative solutions that both meet the current needs of our customers and the challenges of the future.

## **Experienced and dedicated**

Premium solutions secured by the highly-dedicated specialists in our engineering and service teams. On-going professional development, rigorous quality control, state-of-the-art facilities and a passion for what we do allow us to deliver excellence at all times.

## **Personal relationships**

You are more than just a customer to us at RUAG Aviation. We strive to establish long-term personal relationships based on mutual trust, reliability and genuine commitment. This is why delivering a tailored service that exceeds expectations is so important to us.







# Integrated solutions: maximum service, minimum downtime

We take care of your aircraft, so you can go about your business. Our one-stop shop solutions allow us to perform all required services within a single downtime, adapted to suit your personal schedule – a service appreciated by our customers the world over.



## Maintenance

As a business jet owner or operator, you need your aircraft or fleet to be available at all times. This is why we offer a comprehensive portfolio encompassing the complete range of premium base and line maintenance services as well as a reliable 24/7 AOG emergency service – so you can take off at any time.

## Cabin Interior

The interior design of your aircraft should express your personal style. Our customised cabin interiors are created using first class materials and state-of-the-art production methods to fully meet your personal needs. It also allows functionality to be combined with aesthetics in the best way possible.

## Aircraft Painting

Painting protects aircraft from corrosion and represents your company or your individual taste. We take care of all the paint work, technical labelling and customer logos. When selecting materials and servicing your aircraft, we rigorously apply the highest standards of quality. Additionally, we develop environmentally-friendly paint compositions.



## System Upgrade

When it comes to flight safety, there is no room for compromise. As an EASA-approved service centre, we offer the most advanced retrofit solutions: from avionics, aircraft system and airframe upgrades to complete aircraft modifications. We further ensure that your aircraft complies with the latest standards and regulations at all times.

## Fixed Base Operation

Enjoy a comfortable stay at our Fixed Base Operations (FBOs) in Geneva, Lugano (in cooperation with E-Aviation) and Munich. Our FBO teams ensure you have everything you need during your stay while we take care of your aircraft. We provide ramp and technical services as well as a wide range of specialised handling services – always tailored to your schedule.

## Support & Consulting

Your unique requirements are met through our range of customised support and consulting services, including fleet management (CAMO), flight management systems, as well as aircraft sales and remarketing. We create and deliver the best solution possible.

# Availability when you need it

Enjoy the advantages of premium quality. We are an official OEM partner and service centre for selected aircraft types. We offer our in-depth experience and know-how to owners and operators of the following aircraft:





### **Jets**

- Bombardier Challenger
- Bombardier Global Express
- Dassault Falcon Series
- Embraer Legacy EMB-135/145
- Embraer Lineage
- Gulfstream G550
- Hawker 400 XP

### **Turboprops**

- Dornier 228
- Hawker Beechcraft King Air
- Piaggio P180 Avanti
- Pilatus PC-12
- Piper Meridian

### **Helicopters**

- Airbus Helicopters H120 Colibri, H125 Ecureuil, H130, H135, H145, AS332 Super Puma, AS365 Dauphin
- Bell 429, 505
- Leonardo Finmeccanica AW 139 Series
- MD Helicopters MD500/600 Series, MD Explorer 900/902
- Sikorsky S-76 Series



“We take pride in high standards of quality and personal customer service. And we look forward to showing you how we turn our words into reality. I’m sure we will be your partner of choice.”

Philipp M. Berner, CEO RUAG Aviation



# Powerful combination of benefits

Customers of RUAG Aviation can take advantage of an outstanding and powerful combination of benefits. Below are just four of the many reasons why making us your partner of choice makes sense:

## **Available**

No matter what you need or when you need it, our mission is to ensure you get it and to provide all necessary advice and support. At RUAG Aviation, our customers' needs come first – 24 hours a day, 7 days a week.

## **Reliable**

We strive for the very best in everything we do, and subscribe to only the highest standards of quality. Our commitment and pursuit of perfection mean all our customers can rely on us as their long-term partner of choice.

## **Affordable**

Price/performance ratio is a decisive factor when it comes to choosing a partner. At RUAG Aviation, we offer exclusive first class services at fair terms and conditions.

## **Personal**

We place great importance on the relationship we have with our customers. Whatever your concern may be, we want you to feel welcome at all times.




# Reliable one-stop shop services from one single source – one call away

Integrated solutions from a world-class, engineering and heavy maintenance services provider are yours for the asking. Our team of dedicated specialists are ready to support you with the individual services you require all within one single downtime.



Your personal contacts ensure your operations can go forward as planned, with your aircraft available, when and where you need it.

 Find your personal contact for all your needs.

**[business-jets.ruag.com](https://business-jets.ruag.com)**  
**[helicopters.ruag.com](https://helicopters.ruag.com)**  
**[propeller-aircraft.ruag.com](https://propeller-aircraft.ruag.com)**