



**Together  
ahead. RUAG**

## Newsflash

### Ensuring aircraft availability on a 96 month check – Successful completion of another Russian registered Challenger aircraft

On schedule delivery and reliable MRO expertise are what our customers look for when choosing their partner for a heavy check. Individualised support and a full spectrum of aircraft services, as well as complete certification approvals, round out these requirements. With this 96 month check on a Russian registered Challenger 850, RUAG successfully justifies our reputation as the partner of choice, proving a flexible approach for resolving all issues and an overriding commitment to aircraft availability. Delivery of this Challenger 850 aircraft was taken with complete customer satisfaction.

#### Aircraft Project Leader safeguards availability

Personalised customer service is essential to all our MRO projects. RUAG provides each customer with a dedicated Aircraft Project Leader (APL), supported by our combined one-stop shop capabilities, to successfully manage the full scope of the MRO. In this case, a 96 month check on the CL850 revealed potential complications – unique, complex and out-of-production cabin interior features, as well as irregularities on structural elements – all having possible impact on the ultimate delivery date. Backed by our team's professional expertise, reliability, and flexibility for a double shift system, the APL successfully secured the promised completion date.

#### Trust and transparency

Customers enjoy full access to their MRO project at all times for maximum transparency. Engaging in constructive dialogue drives our dedication to quality, ensuring customers we are a partner they can trust.

#### Optimize your downtimes with our one-stop shop services

Precision MRO and reliable turnaround times are crucial ways in which RUAG supports your refurbishment requirements. Our one-stop shop provides solutions from a single source, suiting your individual schedule. Our specialists perform all required services from MRO, to cabin refurbishment, system upgrades and aircraft painting within one single downtime – effecting faster turnaround times and maximizing your profit options.

Entrust your aircraft to our MRO services and meet your Aircraft Project Leader. Contact us today.

